

# MUZAMMIL AZAM

## Salesforce Developer & Administrator

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📍 Lahore, Pakistan

## EXPERIENCE

### Salesforce Developer & Administrator

**Rolustech**

📍 Lahore, Pakistan

07/2022 - Present

- Expertise in advanced Apex/Visualforce development, including high volume data processing, managed packages and metadata API.
- Developed various Visualforce pages tailored to meet the needs of the application, utilizing different Visualforce components.
- Implemented SOQL and SOSL queries for data manipulation within the application, utilizing platform database objects.
- Utilized Sandbox for testing purposes.
- Created, managed packages, and migrated them between Sandboxes and Production environments for final implementation.

### HubSpot Developer

**Rolustech**

- Key Responsibilities: Developing custom HubSpot modules, integrating HubSpot APIs, automating workflows, and customizing HubSpot CMS for tailored marketing solutions. Technologies Used: HubSpot CMS, HubL, HubSpot APIs, JavaScript. Achievements: Improved automation for marketing and sales processes, optimized landing pages for better conversion rates, and integrated third-party services with HubSpot for seamless operations.

### Software Engineer

**Hash.io**

- Designed and developed the user interface for a web-based application, integrating it seamlessly with the backend.
- Wrote and verified blockchain contract test cases on Etherscan to ensure functionality and security.
- Utilized Ganache for local blockchain testing to validate and debug contracts effectively.

## EDUCATION

### Bachelor's in Computer Science

**FAST NUCES Lahore**

07/2016 – 06/2020

### Intermediate of Computer Science

**Punjab Group of Colleges**

08/2014 – 06/2016

## KEY ACHIEVEMENTS

### Technical Skills

- Proficient in Salesforce development: Apex programming, SOQL, SOSL, Visualforce for custom UIs.
- Experienced in Lightning components, pages, and controllers, including custom Trigger creation and management.
- Skilled in API integrations: REST and SOAP APIs.
- Strong in business automation: Validation Rules, Flows, and Process Builder.
- Adept at developing Dashboards and Reports for analytics and insights.
- Hands-on experience with Sandbox environments for testing and deployments.
- Proficient in Data Loader for data import/export and management.
- Additional front-end knowledge in HTML, CSS, and JavaScript.

### Soft Skills

- Hard-working, consistently striving for excellence and exceeding goals.
- Flexible, quickly adapting to changing requirements and environments.
- Strong time management, delivering projects on schedule.
- Focused on client satisfaction with exceptional results.

## CERTIFICATIONS

- Salesforce Certified Platform Developer
- Salesforce Certified Platform Administrator
- Salesforce Certified Platform Foundations
- Salesforce Certified Platform Sharing and Visibility Architect
- Salesforce Certified Data Cloud Consultant
- Salesforce Certified Agentforce Specialist
- Salesforce Certified AI Associate

## SUMMARY

Salesforce Developer with 7x certifications and 6 years of experience, 4 years in Salesforce and 2 years in React and blockchain. Skilled in Apex, LWC, JavaScript, and integrations, with additional expertise in React and blockchain. Recognized for problem-solving, collaboration, and a strong drive for continuous learning.

## PROJECTS

### Dynamic Currency Conversion (REST API)

Developed and enhanced REST API infrastructure for dynamic currency conversion, supporting over 100 currencies into a specified currency.

### AWS Bucket Integration with Salesforce

Developed a managed package integrating Salesforce with AWS, configuring Amazon Connect and CTI for call handling and log verification within Salesforce.

### Custom Visualforce Page Development and PDF Rendering

Developed custom Visualforce pages for PDF rendering, along with custom controllers for each page.

### Web to Lead

Automated charity processes by integrating WP forms with Salesforce, along with platforms like Google Forms, WooCommerce, MailChimp, and Click & Pledge. Customized business logic for client needs.

### Partner Portal Site

Designed and developed a Salesforce Partner Portal to consolidate and display data from multiple objects, ensuring seamless access and usability. Implemented extensive customizations tailored to diverse user requirements, enhancing functionality and user experience.

## SALESFORCE INTEGRATIONS

### Integrated various platforms including:

- WP Forms
- Gravity Forms
- Google Forms
- Outreach Platform
- WooCommerce
- Google Calendar
- Mailchimp
- Gmail
- Click & Pledge(Donation App)
- PandaDoc
- DocuSign
- Invoiced.com
- QuickBooks
- Stripe Payment